



S*FEST 2011

Q & A

1) What is S*Fest 2011?

S Factor offers S*Fest for women who may be traveling during the holidays, and unable to commit to an 8-week Original Series Session.

Or perhaps you just want a little extra S!

Anyone can sign up for S*Fest -- current, previous and new students.

S*Fest includes:

- Your choice of any THREE S Pole, S Dance or S Fitness Single Classes described at SFactor.com/TotalPackage excluding Boot Camp.
- TWO HOURS of Private S Factor instruction. This may be scheduled as 1-hour Privates with just you and an S teacher. Or a 1.5-hour Private with you and an S teacher, AND a .5-hour Private S in which you may invite a male or female loved one in to watch you dance. A great holiday gift idea!

An S*Fest Intensive is scheduled and used during one of the following sessions dates, and is not refundable:

Bliss B (11/18/11 - 1/12/12)

Winter Wonderland A (12/16/11 - 2/9/12)

\$399 total, or place a \$99 deposit and pay \$50 a week for 6 weeks.

Original Series classes are not Single Classes. Single Classes have a minimum enrollment requirement and the class schedule is subject to change. S*Fest is not currently available in New York. May not be combined with any other offer, and offer is subject to change.

2) How do I sign up for S*Fest?

Call or see the Front Desk and register for your S*Fest Intensive Private Lessons or Private S at last 7 days prior, and Single Classes at least 24 hours prior to class start time during your selected session dates.



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3) What happens if I sign up for a class and then do not attend it?

Please call or visit the Front Desk to cancel:

- a Single Class registration 24 hours prior to class start time
- a Private Lesson or Private S booking 7 days prior

Unfortunately, if you do not cancel during these grace periods, you will lose the class in your S*Fest Intensive.

4) What if the Single Class I want to sign up for is not being offered on my studio's calendar? Or the Private Lesson teacher and time slot I want to sign up for is not available during my S*Fest dates?

For Single Classes, we encourage you to fill out a Class Suggestion Slip at the Front Desk. A selection of the most popular suggestions will be added to the calendar by your Studio Director. Still don't see the class you want? Get together a group of 5 or more friends and we'll make it happen!

For Private Lessons and Private S, every effort will be made to schedule your Private Lessons with your favorite teacher at a time that works for both of you.

5) I have an S Factor Rewards package and/or \$40 Level 1 Referral Program credits. May I use them to purchase an S*Fest Intensive?

Rewards packages and \$40 Level 1 Referral Program credits may not be used toward an S*Fest Intensive.

6) Will registering for an S*Fest Intensive allow me to retain my Original Series makeups?

Yes, an S*Fest Intensive counts as continuous enrollment.